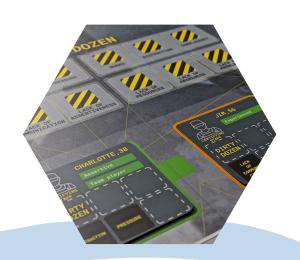


INITIAL HUMAN FACTORS

SAFETY TRAINING FOR MAINTENANCE



WHAT'S IN IT FOR YOU?

Safety management processes are essential in aviation. However, it has become increasingly clear that the policies, processes, and procedures implemented by a company can never solely ensure a safe operating environment. We must always consider the human element.

Learning about human factors enables staff to optimise human performance and reduce the impact of human error.

Our initial safety training introduces the principles of a Safety Management System and the impact human factors can have on safety. The course prepares participants to be aware of and mitigate such factors. Furthermore, the course introduces them to methods for improving human performance in practice.

COURSE CONTENT

The training course uses interactive teaching methods, alternating between exercises, group discussions, case studies, group work, video examples, and facilitation techniques.

The following subjects are addressed:

- Safety culture & organisational factors
- Human Performance Limitations
- Environmental impact & human error
- Procedures, information, tools & practices
- Communication & teamwork (NOTECHs)
- The Dirty Dozen
- Professionalism & integrity
- Own procedures for safety & human factors

COMPLIANCE

Our initial training complies with EASA Part-145.A.30(e) and the associated AMC and GM.

TARGET GROUPS

Everyone working in a Part-145 maintenance environment will benefit from this training. However, EASA requires initial training for the following work titles and functions:

- Nominated Persons, line managers & supervisors
- Certifying staff, support staff & mechanics
- Technical support incl. planners, engineers & technical record staff
- Staff involved in compliance monitoring and/or safety management processes & tasks incl. the application of human factors principles, internal investigations & safety training)
- Specialised services staff
- Staff in store & purchasing departments
- Ground equipment operators

PRACTICAL INFORMATION









You will receive a certificate upon completion.